

192146

**Duke, Daphne**

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**From:** Erskine, Randy H. 2003-333-C  
**Sent:** Monday, April 21, 2008 2:22 PM  
**To:** Duke, Daphne  
**Subject:** FW: SC Quarterly Service Quality Reports 1Q08  
**Attachments:** CF\_1Q08 SC Service Quality Rpt.pdf; NP\_1Q08 SC Service Quality Rpt.pdf

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**From:** Halwe, Donna T [mailto:Donna.Halwe@chartercom.com]  
**Sent:** Monday, April 21, 2008 11:14 AM  
**To:** Erskine, Randy H.  
**Subject:** FW: SC Quarterly Service Quality Reports 1Q08

As required by R.103-614,618,619,661 and 663, attached are the Confidential and Non-Proprietary versions of the first quarter 2008 report for Charter Fiberlink SC-CCO, LLC.  
If you have any questions regarding this reporting, please contact me directly at the number listed below or via email ([donna.halwe@chartercom.com](mailto:donna.halwe@chartercom.com)).

Thank you.

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Regulatory Specialist  
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**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

Charter Fiberlink SC-CCO, LLC

1st / 2008

	<u>Jan</u>	<u>Feb</u>	<u>Mar</u>
1. Sales	100	100	100
2. Cost of goods sold	60	60	60
3. Gross profit	40	40	40
4. Operating expenses	20	20	20
5. Operating income	20	20	20
6. Interest expense	10	10	10
7. Income before taxes	10	10	10
8. Income taxes	5	5	5
9. Net income	5	5	5

Figure 1. Schematic representation of the experimental design. The subjects were divided into three groups: (a) control group, (b) group with a 10% reduction in the number of trials, and (c) group with a 20% reduction in the number of trials. The subjects were divided into three groups: (a) control group, (b) group with a 10% reduction in the number of trials, and (c) group with a 20% reduction in the number of trials.

\_\_\_\_\_ %      \_\_\_\_\_ %      \_\_\_\_\_ %

\_\_\_\_\_%      \_\_\_\_\_%      \_\_\_\_\_%

\_\_\_\_\_%      \_\_\_\_\_%      \_\_\_\_\_%

\_\_\_\_\_%      \_\_\_\_\_%      \_\_\_\_\_%

Figure 1. The effect of the concentration of the inhibitor on the rate of polymerization of the monomer. The reaction conditions were:  $[M] = 0.05 \text{ mol/L}$ ,  $[AIBN] = 0.001 \text{ mol/L}$ ,  $[I] = 0.001 \text{ mol/L}$ ,  $[I] = 0.002 \text{ mol/L}$ ,  $[I] = 0.004 \text{ mol/L}$ ,  $[I] = 0.008 \text{ mol/L}$ ,  $[I] = 0.016 \text{ mol/L}$ ,  $[I] = 0.032 \text{ mol/L}$ ,  $[I] = 0.064 \text{ mol/L}$ ,  $[I] = 0.128 \text{ mol/L}$ ,  $[I] = 0.256 \text{ mol/L}$ ,  $[I] = 0.512 \text{ mol/L}$ ,  $[I] = 1.024 \text{ mol/L}$ ,  $[I] = 2.048 \text{ mol/L}$ ,  $[I] = 4.096 \text{ mol/L}$ ,  $[I] = 8.192 \text{ mol/L}$ ,  $[I] = 16.384 \text{ mol/L}$ ,  $[I] = 32.768 \text{ mol/L}$ ,  $[I] = 65.536 \text{ mol/L}$ ,  $[I] = 131.072 \text{ mol/L}$ ,  $[I] = 262.144 \text{ mol/L}$ ,  $[I] = 524.288 \text{ mol/L}$ ,  $[I] = 1048.576 \text{ mol/L}$ ,  $[I] = 2097.152 \text{ mol/L}$ ,  $[I] = 4194.304 \text{ mol/L}$ ,  $[I] = 8388.608 \text{ mol/L}$ ,  $[I] = 16777.216 \text{ mol/L}$ ,  $[I] = 33554.432 \text{ mol/L}$ ,  $[I] = 67108.864 \text{ mol/L}$ ,  $[I] = 134217.728 \text{ mol/L}$ ,  $[I] = 268435.456 \text{ mol/L}$ ,  $[I] = 536870.912 \text{ mol/L}$ ,  $[I] = 1073741.824 \text{ mol/L}$ ,  $[I] = 2147483.648 \text{ mol/L}$ ,  $[I] = 4294967.296 \text{ mol/L}$ ,  $[I] = 8589934.592 \text{ mol/L}$ ,  $[I] = 17179869.184 \text{ mol/L}$ ,  $[I] = 34359738.368 \text{ mol/L}$ ,  $[I] = 68719476.736 \text{ mol/L}$ ,  $[I] = 137438953.472 \text{ mol/L}$ ,  $[I] = 274877906.944 \text{ mol/L}$ ,  $[I] = 549755813.888 \text{ mol/L}$ ,  $[I] = 1099511627.776 \text{ mol/L}$ ,  $[I] = 2199023255.552 \text{ mol/L}$ ,  $[I] = 4398046511.104 \text{ mol/L}$ ,  $[I] = 8796093022.208 \text{ mol/L}$ ,  $[I] = 17592186044.416 \text{ mol/L}$ ,  $[I] = 35184372088.832 \text{ mol/L}$ ,  $[I] = 70368744177.664 \text{ mol/L}$ ,  $[I] = 140737488355.328 \text{ mol/L}$ ,  $[I] = 281474976710.656 \text{ mol/L}$ ,  $[I] = 562949953421.312 \text{ mol/L}$ ,  $[I] = 1125899906842.624 \text{ mol/L}$ ,  $[I] = 2251799813685.248 \text{ mol/L}$ ,  $[I] = 4503599627370.496 \text{ mol/L}$ ,  $[I] = 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\text{ mol/L}$ ,  $[I] = 37778931862957161709.568 \text{ mol/L}$ ,  $[I] = 75557863725914323419.136 \text{ mol/L}$ ,  $[I] = 151115727451828646838.272 \text{ mol/L}$ ,  $[I] = 302231454903657293676.544 \text{ mol/L}$ ,  $[I] = 604462909807314587353.088 \text{ mol/L}$ ,  $[I] = 1208925819614629174706.176 \text{ mol/L}$ ,  $[I] = 2417851639229258349412.352 \text{ mol/L}$ ,  $[I] = 4835703278458516698824.704 \text{ mol/L}$ ,  $[I] = 9671406556917033397649.408 \text{ mol/L}$ ,  $[I] = 19342813113834066795298.816 \text{ mol/L}$ ,  $[I] = 38685626227668133590597.632 \text{ mol/L}$ ,  $[I] = 77371252455336267181195.264 \text{ mol/L}$ ,  $[I] = 154742504910672534362390.528 \text{ mol/L}$ ,  $[I] = 309485009821345068724781.056 \text{ mol/L}$ ,  $[I] = 618970019642690137449562.112 \text{ mol/L}$ ,  $[I] = 1237940039285380274899124.224 \text{ mol/L}$ ,  $[I] = 2475880078570760549798248.448 \text{ mol/L}$ ,  $[I] = 4951760157141521099596496.896 \text{ mol/L}$ ,  $[I] = 9903520314283042199192993.792 \text{ mol/L}$ ,  $[I] = 19807040628566084398385987.584 \text{ mol/L}$ ,  $[I] = 39614081257132168796771975.168 \text{ mol/L}$ ,  $[I] = 79228162514264337593543950.336 \text{ mol/L}$ ,  $[I] = 158456325028528675187087900.672 \text{ mol/L}$ ,  $[I] = 316912650057057350374175801.344 \text{ mol/L}$ ,  $[I] = 633825300114114700748351602.688 \text{ mol/L}$ ,  $[I] = 1267650600228229401496703205.376 \text{ mol/L}$ ,  $[I] = 2535301200456458802993406410.752 \text{ mol/L}$ ,  $[I] = 5070602400912917605986812821.504 \text{ mol/L}$ ,  $[I] = 10141204801825835211973625643.008 \text{ mol/L}$ ,  $[I] = 20282409603651670423947251286.016 \text{ mol/L}$ ,  $[I] = 40564819207303340847894502572.032 \text{ mol/L}$ ,  $[I] = 81129638414606681695789005144.064 \text{ mol/L}$ ,  $[I] = 162259276829213363391578010288.128 \text{ mol/L}$ ,  $[I] = 324518553658426726783156020576.256 \text{ mol/L}$ ,  $[I] = 649037107316853453566312041152.512 \text{ mol/L}$ ,  $[I] = 1298074214633706907132624082305.024 \text{ mol/L}$ ,  $[I] = 2596148429267413814265248164610.048 \text{ mol/L}$ ,  $[I] = 5192296858534827628530496329220.096 \text{ mol/L}$ ,  $[I] = 10384593717069655257060992658440.192 \text{ mol/L}$ ,  $[I] = 20769187434139310514121985316880.384 \text{ mol/L}$ ,  $[I] = 41538374868278621028243970633760.768 \text{ mol/L}$ ,  $[I] = 83076749736557242056487941267521.536 \text{ mol/L}$ ,  $[I] = 16615349947311448411297$

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